



C E R T I F I C A T E O F P A R T I C I P A T I O N

We hereby confirm the successful completion of the course

Quality management according to ISO 9001:2015

Name: **Max Mustermann**
Department: Marketing
Personnel number: 1234

The following topics were covered:

- Quality management according to ISO 9001:2015
- QM-system and environment
- Section 4: Company environment
- Section 5: Management is for the boss
- Section 6: Company planning
- Section 7: Resources
- Section 8: Products and services
- Section 9: Performance evaluation
- Section 10: Error culture and improvement

I hereby confirm to have finished the course personally and independently.

Participant signature

22. November 2021